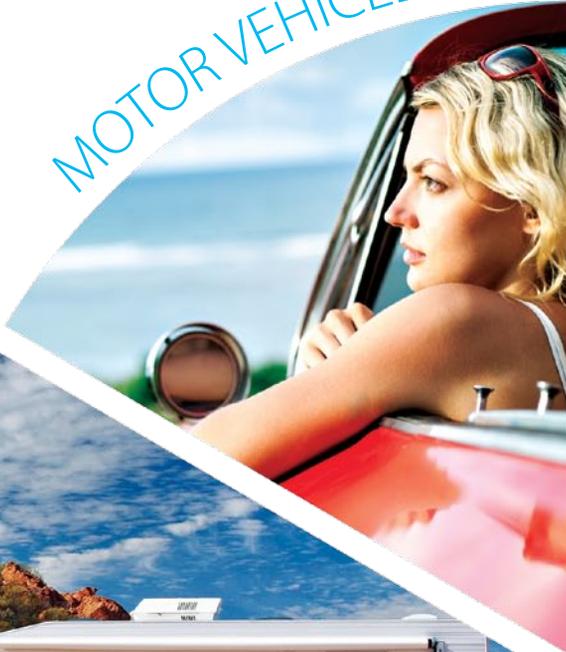
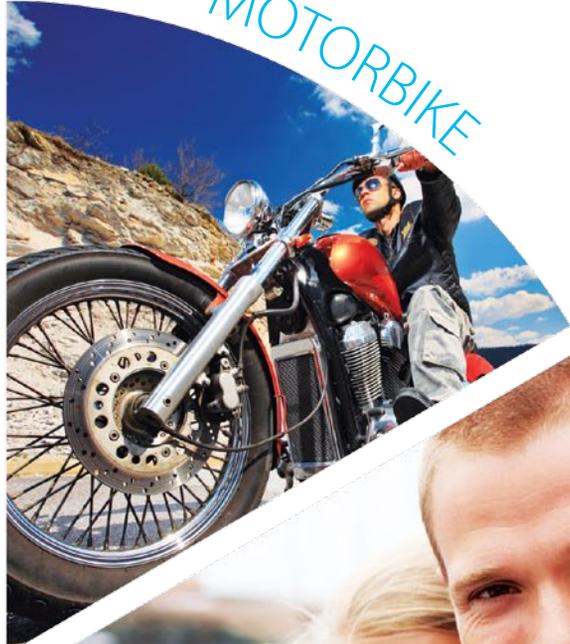


Leading The Way

MOTOR VEHICLE



MOTORBIKE



CARAVAN



MARINE



MOTORHOME



PERSONAL WATER CRAFT



Contents Page

Corporate Information



04 Leading The Way



04 Delivering Real Results



06 Warranty



08 Claims



10 Oasys



10 Training

Contents Page

Product Information



12 Motor Vehicle



14 Motorbike



15 Marine



16 Personal Water Craft



17 Motorhome and Caravan



18 Roadside Assistance

All Warranty Companies Are Not Created Equal

Leading The Way

All warranty companies are not created equal.

Australian Warranty Network Pty Ltd (AWN) is Australia's leading provider of licenced extended warranties. We specialise in maximising every opportunity, whether you want to attract new customers, generate revenue, or increase customer loyalty. Our warranty programs create an opportunity with every purchase.

AWN achieves this through our unique integration of marketing, administration and claims management that inspires us to design programs that better connect our warranty program to your customer. Every aspect of our products and services are routinely evaluated to achieve maximum customer satisfaction because we understand the more our products can do for your customer, the more they can do for you.

AWN has driven innovation in the extended warranty industry since 1992. The programs we create quickly become industry standard. We know what it takes to become and remain successful through all market conditions and regulatory environments.

AWN was one of the first warranty companies to obtain an Australian Financial Services (AFS) Licence, leading the way to have a regulated warranty industry, providing further protection for you and your customers.

Driving Innovation Since 1992

Make The Right Choice With AWN

Delivering Real Results

The more our products can do for your customers, the more they can do for you.

With over 1 million contracts currently in force, over 20 years' experience in the extended warranty industry, a balanced process of high-tech infrastructure, comprehensive warranty products and motivated personnel enables AWN to offer solutions that benefit your organisation and your customers.

Choosing the right extended warranty partner is critical to your reputation and your profitability. Make the right choice with AWN.

Over 1,000,000 Contracts Currently In Force



Want To Know More About AWN?
(Just Scan the Code with your Smart Phone QR Reader)



Selling Warranties Increases Customer Loyalty

Protects Your Customers Against Costly Repairs

Proven Programs That Increase Your Profit Margins

Warranty

Selling warranties increases customer loyalty.

AWN distributes its comprehensive range of licenced extended warranty products through its 3000 Approved Selling Agents; Finance Brokers, LPG Installers, and Motor Vehicle, Motor Bike, Scooter, Marine, Jet-Ski, Motorhome, and Caravan Dealers, nationally. With a substantial network of over 1200 approved repairers, AWN has the experience, expertise and resources to look after your customers long after they have left your organisation.

AWN sets the bench mark in new product development, customer service, and providing our agents with the tools to create new and repeat business. From a sole trader to a multi-franchise dealership or manufacturer, we have the experience to identify profit opportunities where others only see challenges.

AWN's track record speaks for itself. Unmatched success in customising a warranty program that will maximise your profit potential and increase your customer's satisfaction and loyalty.

Having an innovative partner with proven programs and financial strength will keep your profit margins moving forward – and your customers coming back.

Our services include:

- Reducing your contingent liability and increasing your profit margins.
- Warranty products to cater for all vehicles, regardless of year, or kilometres or hours travelled.
- Day one cover – protecting you through statutory warranty period.
- 1200 approved repairers - Australia wide.
- Wide range of point of sale material available on request.
- Customer retention programs.
- National accredited sales professionals.
- Oasys - AWN online web-based warranty application and reporting system.
- FSRA accreditation and sales training.
- Professional account management.
- 24-Hour roadside assistance.
- Competitive pricing.

Staying on top of legislative changes to our industry is of highest priority. As one of our agents, you will benefit from our vast knowledge of FSRA compliance, ensuring you remain protected in this ever changing regulatory environment. AWN only provides FSRA compliant warranty products which means all contingent liability lies with AWN.

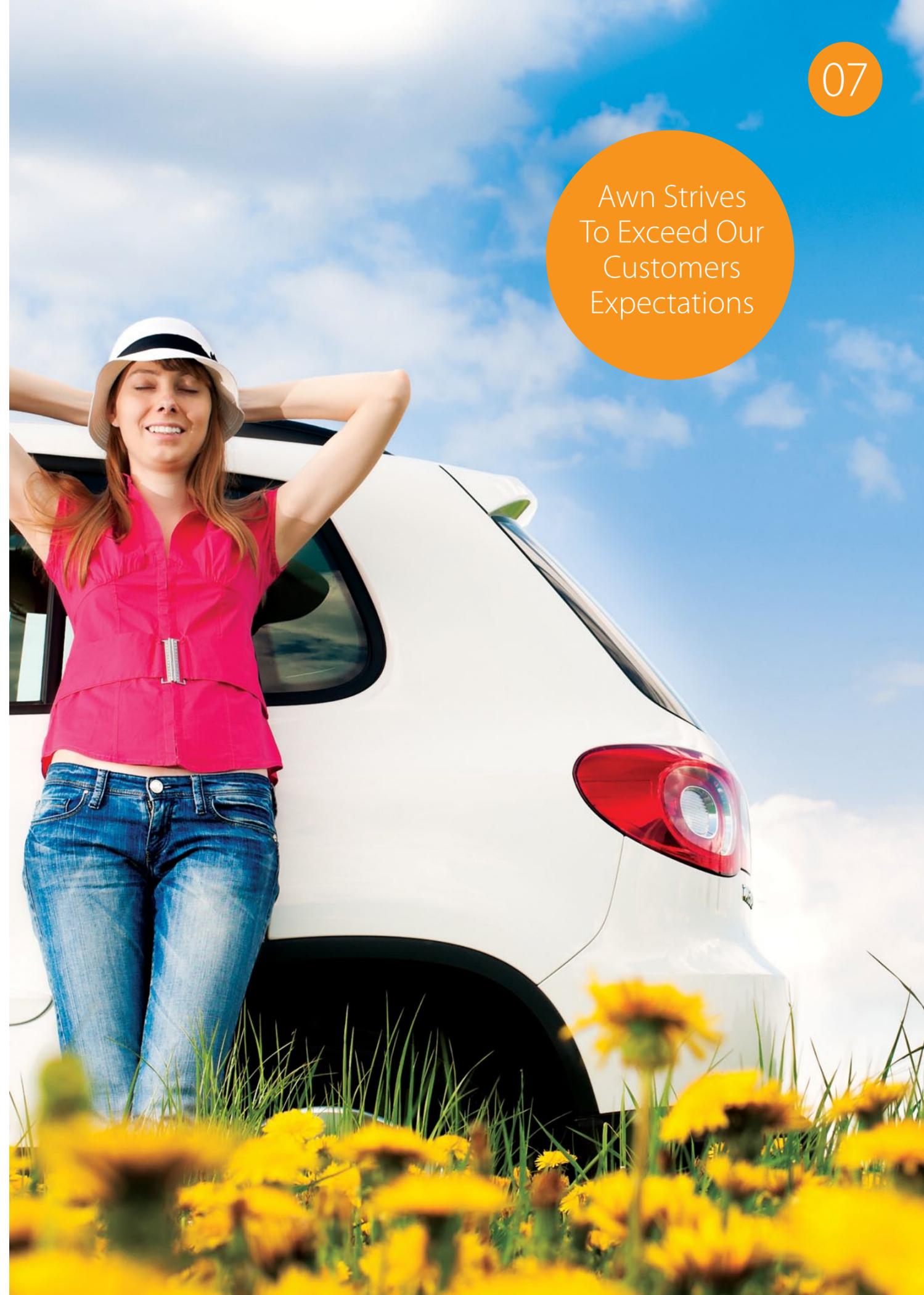
AWN protects your bottom line while increasing profitability at the point of sale and in the future through your service department/s via regular servicing and repairs. Combine this with the added benefit of protecting your customers against costly mechanical repairs; selling AWN warranties increases customer satisfaction and loyalty.

AWN makes life easier for you and your customers. While AWN offers multiple warranty products and services designed to increase your profit margins, our main focus is, and will always be:

- The continued management of extended warranties better than anyone else.
- Providing your customers with a seamless and stress free claims experience.
- To continue to set the bench mark in new product development.

AWN warranty products are distributed under its own brand as well as the brands of its business partners, including many of Australia's leading motor vehicle dealerships.

Awn Strives To Exceed Our Customers Expectations



We Provide Prompt, Precise Claims Processing

Claims

Most importantly, we provide prompt, precise claims processing.

How we manage our customer's claims sets us apart from all others. AWN understands that customer service is the most important job we do. Our professional team in our claims call centre bring many years of experience from all areas of the mechanical repair, spare parts, and customer service industries.

AWN makes it easier for your customers to claim with streamline processes, no claim forms, and high-tech infrastructure such as digital call prioritising and call recording for training and compliance tracking.

AWN is focused on providing your customers with a quick, seamless and stress free claims experience.

Customer Service Is Our Focus



JUST IMAGINE WHAT YOU COULD ACHIEVE IF YOU COULD SELL A WARRANTY PRODUCT WITH COMPLETE CONFIDENCE ALL COVERED CLAIMS WOULD BE PAID WITH NO FUSS!

JUST IMAGINE WHAT YOU COULD ACHIEVE IF YOUR SERVICE DEPARTMENT AND AWN'S CLAIMS DEPARTMENT FORMED A STRONG RELATIONSHIP.

It is important to our claims department to create a solid relationship with your service department. Where possible we can direct additional repair work and servicing back to your service department.

Many service departments offer their customers the opportunity to purchase an AWN extended warranty to assist in customer retention, while increasing their department's profitability from warranty sales.

A Precise Solution For Your Unique Business Strategy



A precise solution for your unique business strategy.

If you're looking to get more from your F&I and aftermarket departments; Oasys, AWN's online warranty application system, provides even greater tools and flexibility to manage your warranty program, delivering a precise solution for your unique business strategy.

Oasys provides dynamic support for your management and administration teams through our electronic suite of detailed, accurate and easy to use real-time reporting. Oasys provides you and your selected management team with 24/7 access to your current and historical warranty sales, earned revenue and customer contract data. Oasys assists your management team to stay focused on the job at hand - growing your organisation and improving customer satisfaction.

Benefits of Oasys:

- Web based warranty system
- Real-time online warranty entry
- Exclusive warranty product range
- FSRA and ACL compliance assured
- Comprehensive reporting
- Call centre support
- Additional products available such as roadside assistance
- Instant warranty product registration

In an ever changing landscape of corporate governance and regulations one of the strengths of Oasys is that it provides online warranty products that can be instantly updated as new legislation requires, ensuring the warranty products offered through your organisation are always compliant.

Oasys is the perfect tool to assist in growing your organisation.

24/7
Access to Sales, Reports, Revenue and Contract Data

Minimising The Timeline To Achieving Your Objectives



Minimising the timeline to achieving your objectives.

If you're looking for a partner to grow with your organisation, develop your personnel, and maximise your profitability in a compliant and service orientated manner, look no further than AWN.

AWN makes life easier for your sales team. Our tailored web-based online compliance and product knowledge training program complies with the mandatory FSRA legislative training requirements and reinforces best practices for the sale of our warranty products.

AWN will provide continued training and support to your sales team, keeping them fully FSRA compliant and focused on the benefits of your warranty program. AWN maximises every opportunity while assuring FSRA compliance.

List of training offerings:

- Skills and Knowledge
- Product Knowledge
- Upsell Techniques
- Overcoming Objections
- Motivational Sessions

Most importantly, every AWN team member assigned to your organisation brings retail experience to the equation - maximising the return on our efforts and minimising the timeline to achieving your objectives.

Whatever your size, location or growth strategies, AWN has the people and the processes to assist your organisation in achieving the next level of success.

Continued Training and Support



Components Covered & Claim Limits	Elect  Vehicles over \$3000 at time of sale	Acclaim  Vehicles less than 15 years and 250,000km at time of sale	Advance  Vehicles less than 12 years and 200,000km at time of sale	Complete  Vehicles less than 10 years and 150,000km at time of sale
Maximum Amount Claimable for the term of the Warranty	Up to the market value of the motor vehicle	Up to the market value of the motor vehicle	Up to the market value of the motor vehicle	Up to the market value of the motor vehicle
Engine	\$1,000	\$1,500	\$3,000	\$5,000
Automatic Transmission	\$1,000	\$1,500	\$3,000	\$5,000
Manual Gearbox	\$1,000	\$1,500	\$3,000	\$5,000
Differential	\$1,000	\$1,500	\$3,000	\$5,000
Cooling System	-	\$1,500	\$3,000	\$5,000
Electrical System	-	\$1,500	\$3,000	\$5,000
Braking System	-	\$1,500	\$3,000	\$5,000
Air Conditioning	-	\$1,500	\$3,000	\$5,000
Drive Shafts, CV Joints, Universals	-	\$1,500	\$3,000	\$5,000
Steering System	-	\$1,500	\$3,000	\$5,000
Fuel Management System	-	\$1,500	\$3,000	\$5,000
Power Window Motors and Switches	-	\$1,500	\$3,000	\$5,000
ABS Braking System	-	\$1,500	\$3,000	\$5,000
Radiator	-	\$1,500	\$3,000	\$5,000
Electronic Ignition System	-	\$1,500	\$3,000	\$5,000
Engine Computers	-	\$1,500	\$3,000	\$5,000
Electronic Transmission Computers	-	-	\$3,000	\$5,000
Turbo	-	-	\$3,000	\$5,000
Clutch	-	-	\$3,000	\$5,000
Cylinder Head	-	-	\$3,000	\$5,000
Electronics and Electro-Mechanical	-	-	-	\$5,000
Other	\$1,000	\$1,500	\$3,000	\$5,000
Customer Care Package	YES	YES	YES	YES

For all limits of liability and exclusions of the Warranty Product, please refer to the Limits of Liability, Exclusions and Miscellaneous sections under Terms and Conditions of the warranty contract.

Components Covered & Claim Limits	EXM - Addtime  Vehicles less than 3 Years and 90,000 kms at time of sale	EXM - New  Vehicles less than 3 Years and 100,000 kms at time of sale	EXM - Used  Vehicles less than 8 Years and 140,000 kms at time of sale
Maximum Amount Claimable for the term of the Warranty	Up to the market value of the motor vehicle	Up to the market value of the motor vehicle	Up to the market value of the motor vehicle
<p>Under each of these plans, you are covered against failure of the mechanical components (up to the market value of your Motor Vehicle) that were covered by the Manufacturer's Warranty, when your Motor Vehicle was purchased as new.</p> <p>This Warranty runs from the Cover Commencement date for the period nominated by You on the Warranty Application page of the Warranty Contract. (Subject to Us receiving the Signed Warranty Application Page and all Fees in accordance with the Terms and Conditions of this Warranty).</p> <p>For all limits of liability and exclusions of the Extension of Mechanical Warranty Product, please refer to the Limits of Liability, Exclusions and Miscellaneous sections under Terms and Conditions of the Warranty Contract.</p>	<p>This 'Addtime' Extended Warranty will cease:</p> <p>1) The date that the term in months has elapsed from the date the cover commences; or</p> <p>2) When the vehicle has travelled a total distance of 100,000km from the first date of registration;</p> <p>whichever occurs first.</p>	<p>This 'New' Vehicle Extended Warranty will cease:</p> <p>1) The date that the term in months has elapsed from the date the cover commences; or</p> <p>2) When the vehicle has travelled a total distance of 200,000km from the first date of registration;</p> <p>whichever occurs first.</p>	<p>This 'Used' Vehicle Extended Warranty will cease:</p> <p>1) The date that the term in months has elapsed from the date the cover commences; or</p> <p>2) When the vehicle has travelled a total distance of 200,000km from the first date of registration;</p> <p>whichever occurs first.</p>
Customer Care Package	YES	YES	YES

For all limits of liability and exclusions of the Warranty Product, please refer to the Limits of Liability, Exclusions and Miscellaneous sections under Terms and Conditions of the warranty contract.

Components Covered & Claim Limits	Scooter	Basic	Value	Classic	Deluxe	Extension
	 Scooters over \$1,000 at time of sale	 Motor Bikes over \$1,000 at time of sale	 Motor Bikes over \$2,500 at time of sale	 Motor Bikes less than 10 years and 100,000km at time of sale	 Motor Bikes less than 8 years and 80,000km at time of sale	 Motor Bikes less than 5 years and 50,000km at time of sale
Type of Bike Covered	Scooter	Road/Trail	Road/Trail	Road	Road	Road
Engine Stroke	2 or 4 Stroke	2 or 4 Stroke	2 or 4 Stroke	4 Stroke	4 Stroke	4 Stroke
Maximum Amount Claimable for the term of the Warranty	\$1,500	\$1,500	\$3,000	UNLIMITED	UNLIMITED	\$8,000
Engine	\$500	\$500	\$1,000	\$1,500	\$2,000	Under this plan, you are covered against failure of mechanical components (up to a maximum of \$4,000 (Four Thousand Dollars) per claim) that were covered under the Manufacturer's Warranty when your Motor Bike was purchased as new.
Transmission	\$500	\$500	\$1,000	\$1,500	\$2,000	
Cooling System	\$300	\$300	\$500	\$750	\$1,000	
Electrical System	\$300	\$300	\$500	\$750	\$1,000	
Braking System	\$300	\$300	\$500	\$750	\$1,000	
Final Drive	-	-	-	\$750	\$1,000	
Cylinder Head	-	-	-	\$750	\$1,000	
Suspension	-	-	-	\$750	\$1,000	
Clutch System	-	-	-	\$750	\$1,000	
Fuel System	-	-	-	\$750	\$1,000	
Electronic Ignition	-	-	-	\$750	\$1,000	
ABS System	-	-	-	\$750	\$1,000	
Engine Computer (ECU)	-	-	-	\$750	\$1,000	

For all limits of liability and exclusions of the Warranty Product, please refer to the Limits of Liability, Exclusions and Miscellaneous sections under Terms and Conditions of the warranty contract.

Components Covered & Claim Limits	M1	M2	M3
	 Vessels less than 3000 hours at time of sale	 Vessels less than 10 years of age and 1500 hours at time of sale	 Vessels less than 7 years of age and 1000 hours at time of sale
Maximum Amount Claimable for the term of the Warranty	Up to the Market Value of the Vessel	Up to the Market Value of the Vessel	Up to the Market Value of the Vessel
Engine	\$1,250	\$2,500	\$5,000
Gearbox Lower Unit	\$750	\$1,500	\$2,500
Cooling System	\$500	\$750	\$1,000
Hydraulics	\$500	\$750	\$1,000
Propeller	\$500	\$750	\$1,000
Cylinder Head	\$500	\$750	\$1,000
Cylinder Head Gasket	-	\$500	\$750
Fuel System	-	\$500	\$750
Electrical System	-	\$350	\$500
Steering System & Control Box	-	\$350	\$500
Bilge Pump	-	\$350	\$500

For all limits of liability and exclusions of the Warranty Product, please refer to the Limits of Liability, Exclusions and Miscellaneous sections under Terms and Conditions of the warranty contract.

Components Covered & Claim Limits	P1	P2	P3	P4 Extension
				
	PWCs less than 1500 hours at time of sale	PWCs less than 10 years of age and 800 hours at time of sale	PWCs less than 8 years of age and 600 hours at time of sale	PWCs less than 5 years of age and 400 hours at time of sale
Maximum Amount Claimable for the term of the Warranty	Up to the Market Value of the PWC	Up to the Market Value of the PWC	Up to the Market Value of the PWC	Up to the Market Value of the PWC
Engine	\$1,000	\$2,000	\$3,000	Under this plan, you are covered against failure of the mechanical components (up to the market value of your PWC) that were covered by the Manufacturer's Warranty, when your PWC was purchased as new.
Jet Pump	\$1,000	\$2,000	\$3,000	
Electric Trim Motor	\$500	\$750	\$1,000	
Cooling System	\$500	\$750	\$1,000	
Cylinder Head	\$500	\$750	\$1,000	
Cylinder Head Gasket	-	\$500	\$750	
Turbo / Supercharger	-	\$500	\$750	
Fuel System	-	\$500	\$750	
Electrical System	-	\$500	\$750	
Electronic Control Unit (ECU) & Ignition Components	-	\$500	\$750	
Steering System & Control Box	-	\$500	\$750	
Bilge Pump	-	\$500	\$750	

For all limits of liability and exclusions of the Warranty Product, please refer to the Limits of Liability, Exclusions and Miscellaneous sections under Terms and Conditions of the warranty contract.

Components Covered & Claim Limits	M1	M2	C1	C2
				
	For Motorhomes less than 15 years and 250,000km at time of sale	For Motorhomes less than 10 years and 160,000km at time of sale	Caravans less than 10 years of age at time of sale	Caravans less than 5 years of age at time of sale
Maximum Amount Claimable for the term of the Warranty	Up to the Market Value of the Motorhome	Up to the Market Value of the Motorhome	Up to the Market Value of the Caravan	Up to the Market Value of the Caravan
Engine	\$1,000	\$3,000	The maximum claim limit for any one claim is up to \$2,500 (Two Thousand Five Hundred Dollars) per claim. Under this plan, you are covered against failure of the mechanical components (up to the market value of your Caravan) (Excluding Appliances) that were covered by the Manufacturer's Warranty, when your Caravan was purchased as new.	The maximum claim limit for any one claim is up to \$10,000 (Ten Thousand Dollars) per claim. Under this plan, you are covered against failure of the mechanical components (up to the market value of your Caravan) (Excluding Appliances) that were covered by the Manufacturer's Warranty, when your Caravan was purchased as new.
Transmission	\$1,000	\$3,000		
Differential	\$1,000	\$3,000		
Cooling System	\$1,000	\$3,000		
Electrical System	\$1,000	\$3,000		
Braking System	\$1,000	\$3,000		
Steering System	\$1,000	\$3,000		
Air-Conditioning	\$1,000	\$3,000		
Fuel Pump & Fuel Injection Systems	\$1,000	\$3,000		
Drive Shafts, CV Joints, Universals	\$1,000	\$3,000		
Turbo	\$1,000	\$3,000		
Electronic Ignition System	\$1,000	\$3,000		
Radiator	\$1,000	\$3,000		
Appliance Coverage (Optional)	For Appliances fitted by the motorhome manufacturer and specified in the original manufacturer's warranty.		For Appliances fitted by the caravan manufacturer and specified in the original manufacturer's warranty.	
Fridge	\$1,000	\$1,000	\$1,000	\$1,000
Stove	\$1,000	\$1,000	\$1,000	\$1,000
Rangehood	\$1,000	\$1,000	\$1,000	\$1,000
Microwave	\$1,000	\$1,000	\$1,000	\$1,000
Air-Conditioner	\$1,000	\$1,000	\$1,000	\$1,000
Hot Water Unit	\$1,000	\$1,000	\$1,000	\$1,000
Pressure Pump	\$1,000	\$1,000	\$1,000	\$1,000
TV	\$1,000	\$1,000	\$1,000	\$1,000

For all limits of liability and exclusions of the Warranty Product, please refer to the Limits of Liability, Exclusions and Miscellaneous sections under Terms and Conditions of the warranty contract.



Roadside Assistance

18



Motor Vehicle

24 Hour Roadside Assistance

Everyone likes a safety net. With AWN Roadside Assistance, you can have the peace of mind that comes with a comprehensive 24 hour / 7 days a week Roadside Assistance program.

General Cover

Our roadside assistance program provides access to the following services. Some services are provided on a fee for service arrangement.

- FLAT BATTERY
- FLAT TYRE
- OUT OF FUEL
- LOCK OUTS
- TOWING - BREAKDOWN
- GENERAL ASSISTANCE

Optional Platinum Extras

- CAR HIRE
- ACCOMMODATION
- AMBULANCE COVER



Motorbike/Scooter

24 Hour Roadside Assistance

Roadside Assistance provides coverage which includes the specific services as detailed below.

General Cover

Once a call is received, either from your home or on the road, a mobile service is immediately despatched to the scene to rectify, on the spot, the following difficulties:

- FLAT BATTERY
- FLAT TYRE
- OUT OF FUEL
- TOWING - BREAKDOWN
- GENERAL ASSISTANCE



Caravan

24 Hour Roadside Assistance

Everyone likes a safety net. With AWN Roadside Assistance, you can have the peace of mind that comes with a comprehensive 24 hour / 7 days a week Roadside Assistance program.

General Cover

Our Roadside Assistance program provides access to the following services. Some services are provided on a fee for service arrangement.

- GENERAL ASSISTANCE

Deluxe/Premium Cover

- FLAT TYRE
- LOCK OUTS / LOST KEYS
- EMERGENCY TOWING - MECHANICAL BREAKDOWN

Extra Cover

- EMERGENCY ACCOMMODATION



Available mid 2014 on the iPhone
App Store



Please contact us if you have any questions.



Australian Warranty Network

Address: 3801-3803 Pacific Highway, Tanah Merah, QLD 4128

Phone: (07) 3802 5577

Fax: (07) 3801 1539

Web: www.AustralianWarranty.com.au

AWN 
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